

It is common behaviour for IE to render local intranet sites in a compatibility view which will prevent **InsightNet** from rendering correctly. To prevent this from occurring please follow these steps:

1. Go to Tools menu in Internet Explorer 11. (Press ALT if the menu bar is not visible)

← → T http://localhost/insightnet/						
File Edit View Fa	avourites	Tools	Help			
DATA DYNAMIC Law Library National Acts & Regulation Provincial Legislation Municipal By-laws		De Ini Tu Ac Fio Re Ac	elete browsing history Private Browsing um on Tracking Protection ctiveX Filtering connection problems copen last browsing session dd site to Apps	Ctrl+Shift+Del Ctrl+Shift+P		
<ul> <li>SADC Law</li> <li>General</li> </ul>		Vie Po Sn M M	ew downloads op-up Blocker nartScreen Filter anage media licences anage add-ons	Ctrl+J >		
		Co Su Fe W	ompatibility View settings ubscribe to this feed ed discovery indows Update	•		
		Pe F1	rformance dashboard 2 Developer Tools	Ctrl+Shift+U		
		Ly	nc Click to Call			
		Re	port website problems ternet options			

- 2. Click on Compatibility view settings to open the dialog.
  - a. Uncheck 'Display intranet sites in compatibility view'.
  - b. Uncheck 'Use Microsoft compatibility lists'.
  - c. If the intranet (e.g. **localhost**) that **InsightNet** is running on is listed within the 'Websites you've added to Compatibility view' list box, please select it and click remove.
  - d. Click Close.

Compatibility View Settings		×				
Change Compatibility View Settings						
A <u>d</u> d this website:						
	<u>A</u> dd					
Websites you've added to Compatibility View:						
	<u>R</u> emove					
Display intranet sites in Compatibility View						
Use Microsoft compatibility lists						
Learn more by reading the <u>Internet Explorer privacy statement</u>						
	<u>C</u> lose					

3. Refresh the browser window by pressing **F5**. (IE may need to be restarted to view the changes)

If the previous steps have not eliminated the problem, a security restriction may be preventing active scripting from executing.

4. Go to Tools menu in Internet Explorer 11. (Press ALT if the menu bar is not visible)

A http://localhost/insightnet/						
File Edit View Favourites	Tools	Help				
DATA DYNAMI	D	elete browsing history	Ctrl+Shift+Del			
▼ Law Library	In	Private Browsing	Ctrl+Shift+P			
	Т	urn on Tracking Protection				
	A	ctiveX Filtering				
National Acts & Regulation	Fi	x connection problems				
<ul> <li>Provincial Legislation</li> <li>Municipal By-laws</li> </ul>	R	eopen last browsing session				
<ul> <li>SADC Law</li> </ul>	A	ad site to Apps				
<ul> <li>General</li> </ul>	Vi	iew downloads	Ctrl+J			
	P	op-up Blocker				
	SI	martScreen Filter	,			
	N	lanage media licences				
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	С	ompatibility View settings				
	Si	ubscribe to this feed				
	Fe	eed discovery	· · · ·			
	W	/indows Update				
	P	erformance dashboard	Ctrl+Shift+U			
	F	12 Developer Tools				
	Ly	nc Click to Call				
	R	Report website problems				
	In	ternet options				

Click on Internet Options to open the dialog:
 a. Within the dialog select the Security tab.

		1	nternet	Options		? >	<
General	Security	Privacy	Content	Connections	Programs	Advanced	1
Select	a zone to v	iew or cha	inge securi	ty settings.			
Int	ernet [	ocal intrar	net Trust	ed sites Re	<b>V</b> stricted sites		
	Local in This zone found on	tranet is for all your intra	websites ti anet.	hat are	Site	2S	
Secur Allo	Security level for this zone Allowed levels for this zone: All - Medium-low						
- Appropriate for websites on your local network     (intranet)     - Most content will be run without prompting you     - Unsigned ActiveX controls will not be downloaded     - Same as Medium level without prompts							
	Enable Protected Mode (requires restarting Internet Explorer)						
	<u>Custom level</u> <u>D</u> efault level					level	
<u>R</u> eset all zones to default level							
			Ok	Ca	ancel	<u>A</u> pply	

- b. Select Local intranet zone. Click the Custom Level button.
- c. Within the Security Settings dialog, scroll down to the Scripting and ensure that Active Scripting is enabled.
- d. Once Active Scripting is enabled, click OK to close the dialog box.

Security Settings - Local Intranet Zone		×
Settings		
Scripting	~	
Active scripting		
Disable		
Enable		
O Prompt		
Allow Programmatic clipboard access		
Disable		
Enable		
O Prompt		
Allow status bar updates via script		
Disable		
Enable		
Allow websites to prompt for information using scripted wir	nde	
<ul> <li>Disable</li> </ul>		
Enable		
Enable VSS filter	×	
<	>	
* Takes effect after you've restarted your computer		
Reset custom settings		
Medium-low (default) V Reset		
OK Ca	ancel	

6. Click **OK** to close the **Internet Options** dialog and refresh the browser window by pressing **F5**. (IE may need to be restarted to view the changes)

Legislation Compliance at your Fingertips

Data Dynamics call line – 031 2628240 or 087 550 1870